

WORKING LIFE AND SKILLS

SERVICE INDUSTRIES

INTRODUCTION

There are great opportunities for those who work in the service industries and TyneMet is the perfect place to learn or develop the skills demanded by the sector. Whether students want to get the perfect job or set up their own business, TyneMet courses are a great option.

Programmes offered by the Service Industries department include hairdressing, beauty therapy, nails, holistic therapies, floristry, horticulture, sport, fitness, hospitality and catering.

The department also presents a number of skills development and training opportunities for those already working for a service industry business. From apprenticeships to work based learning, the courses are designed to develop the skills of specific teams at times that are convenient for individual companies. It is possible to obtain funding for these tailor-made courses.

FACILITIES

One of the ways to get great results from students is to provide them with the best facilities. TyneMet offers students a real-life learning environment, which prepares them for working life and ensures they understand the industry standards relevant to their chosen profession.

Floristry, hair, beauty, catering, nails and holistic therapies courses are all supported by workshop training to reflect industry methods and standards.

QUALIFIED TEACHERS

TyneMet believes that having the very best staff is the key to successful Service Industries courses. The department's teaching staff don't just have all the right qualifications - they also have a vast amount of experience out in the field.

Alongside their classroom teaching, most Service Industries staff also deliver flexible training in the work place, teaching apprentices and developing the skills of individuals already working in their chosen field.

LINKS

In addition to having numerous links with local businesses, the Service Industries team has connections with several North East universities and national organisations. The department also maintains a crucial link with the college's Higher Education programme. This places students in exactly the right place should they wish to continue their studies to degree level or beyond.

SUCCESS STORIES

Lisa Hayes-Graham



Lisa Hayes-Graham, who studied Beauty Therapy NVQ Level 3, says: "The TyneMet staff deliver more than just the curriculum requirements. They also bring valuable industry experience to their teaching. I've been to other colleges but I

always return to TyneMet because of the warm welcome and excellent teaching standards."

STUDENT UNION

TyneMet's Student Union is your voice on all campus issues. As well as receiving great money saving offers and discounts, members can attend SU social events and really get involved in college life.

COURSES

Apprenticeships

Hospitality Management*
Front of House
Patisserie
Professional Cookery*
Floristry *
Hairdressing*
Barbering
Beauty Therapy
Cleaning
Horticulture
Customer Service
Instructing Exercise and Fitness
Nail Services

* Also offered as advanced apprenticeships

Massage

Holistic Facial Massage Certificate
Swedish Massage Certificate
Indian Head Massage Diploma
Reflexology Diploma
Aromatherapy Diploma
Cellulite Massage
Stone Therapy
Thai Massage

Hairdressing

Hairdressing NVQ Levels 1 to 3
Barbering NVQ Level 2

Beauty Therapy

Beauty Therapy Levels 2 and 3
Beauty Specialist Diploma

Nail Technology

Certificate in Nail Treatments (man / ped)
Certificate in Nail Art
Certificate in Nail Technology
Nail Services NVQ Levels 2 and 3

Floristry

Floristry Taster
Creative Craft Floristry NVQ Levels 1 to 3
Floristry NVQ Levels 2 and 3
Floristry National Certificate Level 2
A Week of Floristry for Adults
New Ideas for Church Flowers
Festive Designs
Christmas Church Flowers
Contemporary Wedding Flowers
Floristry Workshop / Lunch Certificate

Hospitality

Food Safety Level 2
Supervisory Award in Food Safety Level 3
Award in Managing Food Safety in Catering -
Level 4
Certificate in Alcohol Awareness Level 1
National Certificate for Designated Premises -
Supervisors Level 2
National Certificate for Personal Licence -
Holders Level 2
National Certificate for Licensees (Drugs -
Awareness) Level 2

Fitness

Certificate in Fitness Instruction Levels 2 and 3

Safety and Supervision

National Certificate for Door Supervisors
Spectator Safety NVQ Level 2
Spectator Safety NVQ Level 3

Train 2 Gain

Laundry
Dry Cleaning
Housekeeping
Customer Service
Cleaning
Street Cleaning
Professional Cookery
Food and Drink Service
Food Processing
Caretaking
Horticulture
Local Environmental Services
Hairdressing
Floristry

Team Building Activities

The Service Industries department offers bespoke team building activities for groups from both private companies and public sector organisations. By coming together to focus on new activities like catering, sports, floral work or beauty treatments, teams can find fresh ways of communicating and more effective ways of working together.

Level	Typical qualifications
ENTRY LEVEL	Skills for Life Skills for Work Word Power / Number Power
LEVEL 1	Skills for Life NVQ Level 1 Five GCSEs at grade D – G (or fewer at grade A* – C) GNVQ Foundation CSE below grade 1
LEVEL 2	Skills for Life NVQ Level 2 Five GCSEs at grade A* – C Five CSEs at grade 1 One A level or 2 / 3 AS Levels BTEC 1st Diploma GNVQ Intermediate Modern Apprenticeship
LEVEL 3	NVQ Level 3 Two or more A levels Four or more AS levels GNVQ Advanced HEFC Advanced Modern Apprenticeship
LEVEL 4	NVQ Level 4 Teaching qualifications including PGCE BTEC HNC/D Foundation Degree Nursing (SRN)
LEVEL 5	NVQ Level 5 Continuing Education Diploma Professional Development

NEXT STEPS

To apply for any course complete an application form or call 0191 229 5000 or email enquiries@tynemet.ac.uk